

# Christmas Newsletter 2024

Merry Christmas to you all! Another year draws to a close and it's nearly time for a little break over the holiday period. We continue to enjoy serving you, our lovely clients and seeing you over the years. As always, we truly appreciate your loyalty and we aim to do the very best for you every day 😊

## News and thanks

We celebrated our 10<sup>th</sup> birthday in May. Time has flown and we are proud to have been in business for that long and survived and thrived. We had a lovely day celebrating!



Another highlight of the year was our humanitarian trip over to the Cook Islands to help those in need of hearing services and hearing aids. Thanks again for your support of this trip with your donations and good wishes. It's always nice to give back 😊

As we are independently and locally owned and operated, we continue to strive to give you excellent service and reasons to come back to see us over the years. Please let us know if there is something we can do to better to improve our service. It really is important to us 😊. Many thanks also to those clients who have referred others to us. It means the world to us.



One of the benefits of being a locally owned and independently operated business (i.e. not being owned by a manufacturer or overseas interests) is that you get a huge range of technology to choose from and we are truly free to fit you with the most suitable technology to meet your specific needs and budget. Don't forget, hearing aid subsidies and ACC funding are available every six years, so if it's time to update your hearing aids, it's a great time to take advantage of these to assist the funding of your hearing aids. Audiologists are now able to lodge ACC claims directly for gradual occupational noise induced hearing loss, a process that you used to have to visit your GP for. We also provide consistency of care – always seeing the same audiologist every visit.

We plan to be doing less letter posting in the future so will be doing more communication via email, phone calls and texting. Please make sure [info@staudiology.co.nz](mailto:info@staudiology.co.nz) is on your safe senders list for emails.

## Technology update



Several of the manufacturers have launched new products in the second half of the year that clients have been enjoying. Some of these products include the Oticon Intent and the Widex SmartRIC.



## Closure over the Christmas break

**The clinic will be closing at 12 noon on Monday 23<sup>rd</sup> December 2024 and will be reopening on Tuesday 7<sup>th</sup> of January 2025 at 9am. The clinic will be open from 9-3 for the first two weeks, with normal hours resuming from Monday 20th January 2025.** Please ensure you have enough batteries, wax filters etc, to get you through the Christmas break. We are happy to post/courier supplies if you can't get in to the clinic or are more comfortable having your supplies posted.



As always, we truly appreciate your support over the past year. We wish you and your loved ones a happy and safe holiday season and look forward to being of service to you in 2025.  
Kind regards, Carolyn & Jo

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